

Dear Valued Clients and Partners,

During the past week and through the escalating COVID-19 crisis, PLAN Automation's Service Department have been receiving calls and enquiries regarding our availability and ability to support manufacturing plants and their operations.

We wanted to let everyone know that **PLAN Automation remains open for business**. We stand ready to support various industries, especially our close partners in the Food and Beverage industry when it is **most critical** to keep supplies flowing in these difficult times.



FULL RANGE OF SUPPORT

We are available & open for business. We offer a full range of support:

- On-site
- Virtual
- Phone Support

As a reminder, **PLAN Automation offers a full range of support** with our technicians' in-depth knowledge of various automation technologies including:

- X-ray
- Check weighing
- Case Erecting
- Case Packing
- Case Closing
- Palletizing
- Conveying and Accumulation Systems
- Date Coding and Label Printing
- Stretch wrappers
- Etc.

We are positioned to step in and assist when maintenance departments may be struggling; whether it is with millwright work, general machine repair, or automation support.

Our technicians are ideally and uniquely situated to provide support when international OEMs are unable to get their techs to your site due to travel restrictions. PLAN Automation already offers a diverse portfolio of equipment suppliers, which gives us our broad base of experience that can be applied to many other pieces of equipment. PLAN Automation technicians will work closely with any OEM to provide the best possible support for equipment at your facility.

There is no question that uncertainty is ahead for all of us, and it is with this in mind that we want to ensure our clients are supported with our standard high-level of attention and we are able to provide creative solutions to new problems that may appear.

OUR CONTINUED SUPPORT

We would like to wish you, your co-workers and families the best and hope that together we can weather this unprecedented and challenging period.

If you have any questions regarding the scope of our abilities or would like assistance with any of your automation needs, please feel free to contact us at: **416-479-0777** | Press 1, then 2 for Service.

Kindest regards,

Mat Bédard
Vice-President, COO

